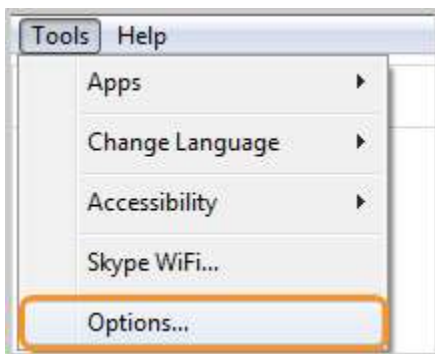


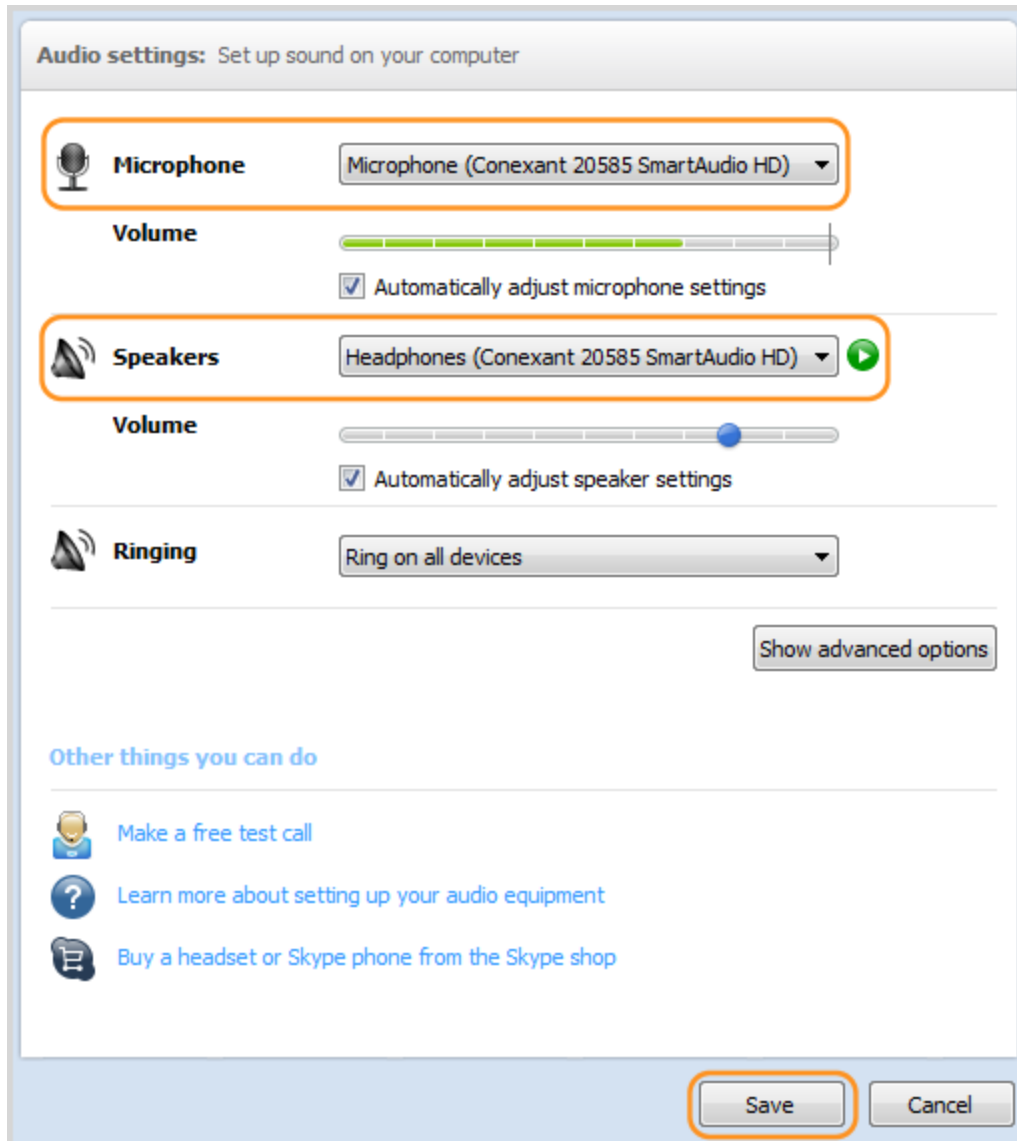
How can I check that my speaker and microphone are working correctly in Skype for Windows desktop?

Checking your audio settings in Skype

1. Sign in to Skype.
2. Click **Tools > Options...**



3. In the **Options** screen, click **Audio Settings**. Select the devices you chose in the **Sounds and Audio Devices Properties** screen from the **Microphone** and **Speakers** drop-down lists and click **Save**.



4. [Make a test call](#) in Skype to check your audio settings.

If you are having problems with your speakers or microphone:

1. Re-display the **Sounds and Audio Devices Properties** screen (see above).
2. In the **Sound playback** section, click **Volume** to display the **Volume Control** screen and ensure that:
 - o **Mute all** is unchecked.
 - o The **Wave** section's **Mute** is unchecked.
 - o The **Microphone** section's **Mute** is checked.

The other sections (such as **CD Player**, **Video** and **3D Depth**) are not important.

3. Re-display the **Sound and Audio Devices Properties** screen.

4. In the **Sound recording** section, click **Volume** to display the **Recording Control** screen and ensure that all of the **Mute** boxes are unchecked.
5. Make another test call in Skype to see if the changes you have made have fixed your audio problems.